



| Author: | Name | L Jones | |
|------------------------------|---------------------|-----------------------------|------------|
| | Job Title | Head of Student Services | |
| Date policy reviewed: | 14.06.2021 | Date policy to be reviewed: | 14.06.2022 |
| Equality Impact assessed by: | Stephen Musa | Date impact assessed: | 18.06.2021 |
| GDPR Impact assessed by: | Stephen Musa | Date impact assessed: | 18.06.2021 |
| Policy approved by: | Resources Committee | Date approved: | 30.06.2021 |

Contents

| 1. | Pc | blicy Statement2 | | |
|-----|--|---|--|--|
| 2. | Advanced Learner Loans Bursary Fund (ALL Bursary)2 | | | |
| 3. | Application Process and Documentary Evidence | | | |
| З | 3.1 | ALL Bursary3 | | |
| Э | 8.2 | Childcare Funds (ALL) 20+3 | | |
| Э | 3.3 | Travel3 | | |
| 4. | Eli | igibility3 | | |
| 4 | l.1 | Eligibility criteria3 | | |
| 4 | 1.2 | Exemptions4 | | |
| 4 | 1.3 | Residency Eligibility Criteria4 | | |
| 4 | 1.4 | Refugees4 | | |
| 5. | All | location of payments4 | | |
| 6. | Allocation of Childcare 20+5 | | | |
| 7. | 7. Learning Support | | | |
| 8. | 8. Emergency Hardship Funds6 | | | |
| 9. | Ap | opeals6 | | |
| 10. | D. Essential Elements | | | |
| 11. | . Monitoring effectiveness | | | |
| 12. | | Confidentiality, data protection and retention7 | | |
| 13. | | Administration of the Fund7 | | |
| 14. | | Policy Update8 | | |
| 15. | | Other Sources of Funding8 | | |

1. Policy Statement

The College is committed to distributing Advanced Learner Loans Bursary Fund in a fair and consistent way. Funding is provided to help vulnerable learners who are funded through a loan such as those with Learning Difficulties or Disabilities, parents who need help with childcare and exmilitary personnel.

2. Advanced Learner Loans Bursary Fund (ALL Bursary)

The ALL Bursary is to support those students who are on an Education and Skills Funding Agency (ESFA) approved course at level 3 or 4, who are in receipt of a loan and who are aged 19 and over when their course starts.

The fund covers two areas;

- Financial hardship, including childcare
- Learning support for students with learning Difficulties / disabilities

3. Application Process and Documentary Evidence

3.1 ALL Bursary

The application process for funds will be open from $w/c 5^{th}$ July 2021 and until such time as funds be used up. All applications will be considered based on the funding available.

Pay My Student

For ALL funding, including applications for travel passes, students must complete an application using the on line student support bursary service, Pay My Student. Documentary evidence is required to make an assessment of income and / or identification of being in a priority group (as laid down in the ESFA guidance). This could be pay slips, P60, proof of earning for self-employment, bank statements, Tax Credit Award Notice, Universal Credit monthly statement, proof of benefits (letters from DWP / Job Centre) this list not exhaustive.

The 'application date' will be the date the completed form is received along with all relevant documentation.

Students will also need to provide evidence to support their request e.g. College order form for kit/equipment/uniform, signed book list from tutors, compulsory trips, receipts for individual items etc.

3.2 Childcare Funds (ALL) 20+

Students can register their interest in applying for funding once they have made an application to study to the College. Funds are allocated on a strict first come first served basis. Students are asked to provide the same financial information as for the ALL Bursary but also have to provide information that the provider is Ofsted-registered (Early Years Register for children aged 0-5, Compulsory Childcare Register for 5-8 and Voluntary Childcare Register for over 8's).

3.3 Travel

Full time students who are aged 19+ and live more than 1 miles away from College can apply for a travel pass by following the Pay My Student system. For more information please see Travel Passes and Funds Policy and Procedures.

Students who do not wish to apply for a travel pass can apply for help towards travel costs e.g. petrol, 15p per mile per timetabled day. This cost will be capped at the cost of the cheapest ticket / pass available on public transport. Applications follow the normal ALL Bursary Fund process.

4. Eligibility

4.1 Eligibility criteria

Funding will focus on those individuals who are financially disadvantaged and who are in need of support in areas such as childcare, transport, books and equipment.

Eligibility is assessed in a few possible ways; if a student is in receipt of a means tested benefit then proof of this benefit is sufficient evidence for eligibility, or if they have a household income of less than £35,000 per annum again this would be sufficient.

Students would need to provide their most recent payslips, P60, most recent Tax Credit Award Notice, Universal Credit etc.

Disability Living Allowance (or Personal Independence Allowance), Incapacity Benefit, Employment Support Allowance and Child Benefit are not taken into account as an income.

4.2 Exemptions

Students in the following categories are not eligible for the ALL Bursary:

- Learners in prison or a young offender institution or who have been released on temporary licence (ROTL), for example on day release
- Learners on Higher Education courses, waged Apprenticeships or provision with learning aims that are identified as wholly funded from other sources are not eligible for Discretionary Learner Support.

4.3 Residency Eligibility Criteria

The residency eligibility criteria are aligned to the residency criteria from the ESFA which can be found on their web page.

4.4 Refugees

Refugees are not required to meet the three year residency rule if their refugee status was confirmed in the three years prior to starting the course.

5. Allocation of payments

All full and part time ALL students aged 19+ can apply for a maximum of £750 per person per year. Need is assessed by the Advice & Guidance Officer. Evidence could be College order forms for kits, signed book lists from course tutors, information provided from Student Records re exam and registration fees (this list is not exhaustive). Students must supply receipts for anything purchased.

Students cannot apply for funding towards the following:

- Replacement passes for mislaid/lost passes
- Leisure classes
- Full or part time tuition fees where a learner does not fit into the fee remission category
- Students cannot double claim funding
- Parking

In the first instances funds for kits, uniforms and trips will be transferred directly to the relevant department. Other allocations will be made via Bank Automated Credit System (BACS), and in exceptional circumstances a cash payment maybe made.

Where an attendance issue arises for a full time student (e.g. attendance falls below 90%) the MSR Academic Procedures may be invoked. This will happen only if the issues of attendance have not managed to be addressed informally with the Progress or Pastoral Tutor, student and Head of Student Services. For a part time student where they do not fall under the Academic Procedures of MSR, a meeting will be set up with the Curriculum Leader, student and Head of Student Services to look at what the issues are how to resolve them. If this fails significantly for either a full or part time student then funding may be withdrawn. When funds are used to buy equipment for individuals, the equipment will remain the property of the College, this should be returned to the College when practical, taking into consideration such factors as hygiene, health and safety, and wear and tear.

6. Allocation of Childcare 20+

Students can register their interest for funding from the point of an application being made for a course. Funds are allocated on a strict first come first serviced basis.

Applicants should note that the following government funded support is in place:

- A. 2-year-olds can get free childcare if you live in England and get one of the following benefits:
 - Income Support
 - income-based Jobseeker's Allowance (JSA)
 - income-related Employment and Support Allowance (ESA)
 - Universal Credit, and your household income is £15,400 a year or less after tax, not including benefit payments
 - tax credits, and your household income is £16,190 a year or less before tax
 - the guaranteed element of Pension Credit
 - the Working Tax Credit 4-week run on (the payment you get when you stop qualifying for Working Tax Credit)
- B. 2-year-olds can also get free childcare if they:
 - are looked after by a local authority
 - have a statement of <u>special education needs (SEN)</u> or an education, health and care (EHC) plan
 - get Disability Living Allowance
 - have left care under an adoption order, special guardianship order or a child arrangements order
- C. 3 to 4-year-olds can also access 570 free hours per year, which is approximately 15 hours per week for 38 weeks.

The above funding must be accessed before any application for College Childcare Support is agreed. Funding will be allocated at the full costs needed but reviewed every 6 weeks and only rolled on if attendance and progress on their chosen course is satisfactory. The Student Advisor will monitor this and alert the Head of Student Services of any concerns.

Funding for childcare is allocated based on the maximum number of days a student is timetabled to attend the College site (September-May, inclusive of College holidays and bank holidays.

Contributions to the cost of deposits, booking or reservation fees will not be considered.

7. Learning Support

For learners with a Learning Difficulty or Disability who require support to enable them to access their course and interview will be held with a member of the Learning Support team. Students will be asked to provide evidence of their disability i.e. EHCP.

The Learning Support Manager will make recommendations for reasonable adjustments that could be made to support the learner; this could include, but is not limited to;

- Learning Support Assistant in class
- Care support
- Adaptations to the course or how it is delivered
- Communicator

8. Emergency Hardship Funds

Hardship funds are one off payments for students who are facing extreme crisis e.g. Homelessness, sudden change in domestic circumstances and need for food, travel, clothing (this list is not exhaustive). These funds should be primarily allocated by the Head of Central Services so that any other necessary support is accessed/ arranged. In the absence of the Head of Student Services a member of the welfare or safeguarding team can allocate funding. Any student receiving support from this fund must also be immediately referred to the welfare and safeguarding team to ensure all of their needs are being addressed.

9. Appeals

Any student, who is dissatisfied with the decision made regarding the allocation of funds, may appeal in writing to the Head of Student Services within 15 term time days of receipt of letter.

The Appeals Panel will be made of a member of the Senior Leadership Team and 2 managers.

The Head of Student Services or Student Funding Administrator will present the information to the panel.

The student will be informed of the decision of the Panel within 10 term time days of receipt of the letter of appeal.

10. Essential Elements

This policy and procedures will operate transparent, consistent systems, with clear criteria for eligibility, allowing funds to be targeted to those students in financial hardship within the ESFA guidelines. This is ensured by:

- Procedures / guidelines for staff, updated annually
- Staff training and development meetings

A variety of methods will be used to publicise the availability of funds, including the application procedure and appeals procedure. This includes:

- Financial information booklet updated annually, available on line and within the Student Information Centre
- Admissions / offer letters
- Information from admissions tutors at interview
- Information at the point of enrolment
- Information at Induction Fair
- Posters, multi media screen and Moodle
- College web page

To ensure all information is correct the Student Information Team staff will link with tutors to:

- Check attendance
- Poor attendance by students without a valid reason can result in funding / support being withdrawn / reduced

11. Monitoring effectiveness

Monthly updates will be provided to the Senior Leadership Team. An annual report to SLT, Corporation and Equality and Diversity Committee will report on funds spent and identify links between financial support and retention and achievement.

12. Confidentiality, data protection and retention

All personal and sensitive information will be managed in accordance with the Data Protection Act 1998 and the Common Law Duty of Confidentiality.

The Data Protection Act and General Data Protection Regulations (GDPR) are not only restrictions on disclosure of information about the College, they are bound by a common law duty of confidentiality. This duty prevents the College from releasing information about students or other stakeholders, without their consent. This duty applies to manual records as well as information held on computers.

Information which must be treated as confidential includes the names and addresses of students and any other information about them which is not publicly known, i.e. "personal data". Accordingly, to ensure that the College does not breach its duty, no information, even if it only exists in printed form, should be disclosed unless all the relevant procedures have been followed.

All documents are held for the assessment of eligibility to the fund and audit purposes only. All information will be stored securely and treated sensitively. All documents will be kept by the College for 6 years.

13. Administration of the Fund

There can be no virement between 16-18, ALL Bursary funds and dLSF.

Administration of the fund is capped at 5% of the value of the spend of the 21/22 allocation.

14. Policy Update

The procedures will be reviewed annually in line with the release of the ESFA funding guidance and are the responsibility of the Head of Student Services.

15. Other Sources of Funding

The College operates or has links to a number of other sources of funding. For further details of any of the funds listed below please contact the Student Information team.

- Care to Learn
- Travel Passes & Funds Policy and Procedure
- Hardship Fund
- 16-19 Bursary Fund
- 19+ Learner Support Fund
- Professional and Career Development Loan
- Support via Student Loans Company (HE Students)
- Disabled Student allowance (HE Students)